

18. Write notes on :
- (a) Any two types of theme decoration. (5)
- (b) Equipments required for flower arrangement. (5)
19. Define the term "purchasing". Comment on any four methods of purchase followed in hotels.
20. Give a detailed account on types of contract services their advantages and limitations.
-

S.No. 2271

12UHMA03

(For the candidates admitted from 2012-2013 onwards)

B.Sc. DEGREE EXAMINATION, APRIL/MAY 2018.

Third Semester

Hotel Management and Catering Science

Allied — ACCOMMODATION OPERATION — II

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Give any four examples for artificial fibres.
2. What do you mean by absorbed stain?
3. What is silver fish?
4. Give any four examples for sewing room equipments.
5. What is Ikebana?
6. Give any four examples for materials used in flower arrangement.

7. What is on the job training?
8. What is capital budget?
9. What do you mean by first aid?
10. What is lost and found?

PART B — (5 × 5 = 25 marks)

Answer ALL questions by choosing either (a) or (b).

11. (a) How do you remove the following stains?
(i) Coffee (ii) Grease.

Or
- (b) What is in-house laundry? Mention its advantages and limitations.
12. (a) Mention the selection factors for uniform materials for the following hotel staff.
(i) Female receptionist
(ii) Chef de partie.

Or
- (b) Comment on prevention and control measures for the following pests.
(i) Bed bug
(ii) Cockroach.

13. (a) Write notes on horizontal flower arrangement.

Or
- (b) Write notes on any five principles of flower arrangement.
14. (a) What is standard operating manual? Mention its importance in housekeeping department.

Or
- (b) What are duty rosters? How do you plan the same?
15. (a) Write notes on potential hazards in housekeeping.

Or
- (b) Write notes on guest property theft prevention measures.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Give a detailed account on flow process involved in industrial laundry.
17. Write notes on :
(a) Duties and responsibilities of uniform room maid. (5)
(b) Lay-out of sewing room. (5)