(For the candidates admitted from 2012 – 2013 onwards)

M.Com. DEGREE EXAMINATION, NOVEMBER 2017.

Third Semester

HUMAN RESOURCE MANAGEMENT

Time : Three hours　　　　　　　　Maximum : 75 marks

PART A — (5 × 5 = 25 marks)

Answer ALL the questions.

1.　(a)　Define Human Resource Management. Explain the objectives of Human Resource Management.

Or

　　(b)　Critically examine the role of Human Resource Manager.

2.　(a)　State the importance of HR Planning.

Or

　　(b)　What do you mean by Job Analysis? What is the Four Point formula for Job Analysis?

3. (a) Define Training. What are the benefits of Training?

Or

(b) Describe the steps involved in induction and orientation process.

4. (a) Explain briefly the various methods of Job Evaluation.

Or

(b) Describe the methods of Wage Payment.

5. (a) What are the principles of Labour Welfare?

Or

(b) Explain the characteristics of Motivation.

PART B — (5 × 10 = 50 marks)

Answer ALL the questions.

6. (a) Explain briefly the various functions performed by a Human Resource Manager.

Or

(b) Describe the Organisation Structure of the Human Resource Department.

7. (a) Discuss the various steps involved in Human Resource Planning.

Or

(b) Explain the various techniques used for data collection for analysing a Job.

8. (a) Discuss the Selection Procedure for selecting software engineers.

Or

(b) What are the various techniques of Training? Explain them briefly.

9. (a) Explain briefly the steps involved in Job Evaluation programme.

Or

(b) What are the basic objectives and principles of wage and salary administration?

10. (a) Outline the process involved in conducting personnel audit.

Or

(b) Enumerate the benefits of Labour Welfare.

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