12PCSZ11

(For the candidates admitted from 2012–2013 onwards)

M.Sc. DEGREE EXAMINATION, NOVEMBER 2017.

Third Semester

Computer Science

ENTERPRISE RESOURCE PLANNING

Time : Three hours   Maximum : 75 marks

SECTION A — (5 × 5 = 25 marks)

Answer ALL questions.

1. (a) Give notes on characteristics of ERP.

Or

    (b) What are the activities that identify BPR opportunities?

2. (a) Discuss about quality management.

Or

    (b) Write the components of a good warehouse management applications.

3.   (a)   List out the ERP-implementation hidden costs.

Or

    (b)   Write the various modules of MPG/PRO.

4.   (a)   Write the applications of POC approach.

Or

    (b)   Give the points to be considered for the contract with the constant.

5.   (a)   Mention any five ERP vendor web sites.

Or

    (b)   Illustrate how business is conducted over the internet?

SECTION B — (5 × 10 = 50 marks)

Answer ALL questions.

6.   (a)   Describe the benefits of ERP.

Or

    (b)   Explain the different phases of business process reengineering.

7.   (a)   Give the overview of the financial solutions in most of the ERP packages.

Or

    (b)   Explain sales and distribution associated processes.

8.   (a)   Write the phases of a ERP implementation life cycle.

Or

    (b)   Mention the various technologies available in people soft.

9.   (a)   What are roles of vendors, consultants and Employees in ERP?

Or

    (b)   Discuss about the future directions in ERP.

10. (a)   Explain the Baan ERP modules.

Or

    (b)   Give the overview of SAP-R/3.

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