(For the candidates admitted from 2012-2013 onwards)

M.C.A. DEGREE EXAMINATION, NOVEMBER 2017.

Fifth Semester

ENTERPRISE RESOURCE PLANNING

Time: Three hours

Maximum: 75 marks

PART A — $(5 \times 5 = 25 \text{ marks})$

Answer ALL questions.

1. (a) Write about the benefits of ERP.

Or

- (b) Give short notes on Data mining.
- 2. (a) Write a note on closed loop MRP.

Or

- (b) Write about Material management.
- 3. (a) Describe Gap Analysis.

Or

(b) How can the performance of a training be improved? Explain.

4. (a) Write about the applications of POC approach.

Or

- (b) Write about future direction in ERP.
- 5. (a) Give a note on the applications service providers for ERP.

Or

(b) Write short notes on E-Business.

PART B — $(5 \times 10 = 50 \text{ marks})$

Answer ALL questions.

6. (a) What is ERP? Explain the characteristics of ERP.

Or

- (b) Explain on-line analytical processing.
- 7. (a) Discuss on materials requirement planning.

Or

(b) Differentiate Finance management from material management in ERP modulo.

8. (a) What is the major role of JD Edward world solutions company for ERP market? Explain.

Or

- (b) Write a note on:
 - (i) package evaluation
 - (ii) end-user training.
- 9. (a) Explain RFP and POC approach.

Or

- (b) Describe the analytic Hierarchy process approach.
- 10. (a) How does ERP support business on the Internet? Explain.

Or

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(b) Discuss on ERP integration through the supply chain.