(For the candidates admitted from 2017–2018 onwards)

B.B.A. (CA) DEGREE EXAMINATION, APRIL/MAY 2018.

Second Semester

OPERATING SYSTEM AND OFFICE AUTOMATION

Time: Three hours Maximum: 75 marks

PART A — $(10 \times 2 = 20 \text{ marks})$

Answer ALL questions.

- 1. Define: Process Control Block.
- 2. What do you mean by inter process communication?
- 3. What is the use of Save As command?
- 4. What is the difference between moving and copying a file?
- 5. Define: Spreadsheet.
- 6. What is a range?
- Mention the purpose of design template in power point.

- 8. What is the use of power point?
- 9. Define: Primary key.
- 10. What is a form?

PART B - (5 × 5 = 25 marks)

Answer ALL questions.

11, (a) Describe the basic structure of the monolithic operating system.

Or

- (b) How to implement the process model? Discuss.
- 12. (a) What are the parts of MS WORD window? Describe.

Or

- (b) What is a mail merge? What are its advantages?
- 13. (a) What are the ways to create a worksheet? Explain.

Or

(b) What are the steps involved in creating chart?

14. (a) How to insert, delete and copying slides in MS POWER POINT?

Or

- (b) What are the different views available in MS POWER POINT? Explain.
- 15. (a) Write down the steps to create a simple report in MS ACCESS.

Or

(b) What are the different types of forms to create in MS ACCESS? Discuss.

PART C - (3 × 10 = 30 marks)

Answer any THREE questions.

- 16. What are the various states of life cycle of a process? Explain.
- 17. What are the different ways to create a word document? Explain.
- 18. What is MS-Excel? Explain the various features of MS-Excel.
- 19. How will you create and manipulate slides in MS POWER POINT? Explain.
- 20. Describe the method of creating a database in MS ACCESS.