

S.No. 844

08UBA11/
08UBX12

(For the candidates admitted from 2008–2009 onwards)

B.B.A./B.B.A. (CA) DEGREE EXAMINATION,
NOVEMBER 2017.

Fifth Semester

HUMAN RESOURCE MANAGEMENT

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Define human resource management.
2. What do you mean by selection?
3. What do you mean by induction?
4. Explain the meaning of exit interview in few sentences.
5. What do you mean by performance appraisal?
6. Explain any 2 purpose of management development programmes.
7. What do you mean by vestibule training?

8. What do you mean by quality of work life?
9. List out different types of interviews.
10. What is transfer?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) What are the objectives of human resource management?
- Or
- (b) Write a short note on important functions of human resource manager.
12. (a) What is the need for man power planning in the modern era?
- Or
- (b) Explain the nature of human resource planning.
13. (a) What is the purpose of checking references in the selection process?
- Or
- (b) Differentiate between recruitment and selection.

14. (a) What is balanced score card? How do you use it as a tool of performance appraisal?

Or

- (b) What is sensitivity training? Explain the uses of it.

15. (a) What is promotion? What are its purpose?

Or

- (b) Explain the significance of stress management in the modern times.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. What are the functions of human resource department? Explain detail.
17. Enumerate the manpower planning process in detail.
18. Classify and discuss different sources of recruitment in brief.
19. Elaborate the need and importance of training.
20. What are the barriers of quality work life? Explain strategies for improvement of quality work life.